

LIMITED 10-YEAR WARRANTY AND REPAIR SERVICE POLICY

NoUVIR Research warrants this fiber optic system against defects in material and workmanship for periods shown below from the date of shipment from NoUVIR. If a defect is discovered, NoUVIR, at its option will repair, replace at no charge, or refund the purchase price, provided the customer returns it during the warranty period to NoUVIR, transportation charges prepaid. Please attach the customer's name shown on the invoice, user's name (if different), address, contact, telephone and fax number with a description of the problem, so that we can verify the warranty date and the serial number and personally contact you. All NoUVIR products are designed for the utmost reliability and fast easy maintenance in the field. Anything that could fail in a CLDN-HP projector is in a drawer instantly-replaceable (including a new lamp) in just seconds... without moving the projector or the fiber.

1) LUMINAIRE WARRANTY: Every NoUVIR Fiber Optic Luminaire is warranted against defects in manufacturing of both the structure and optical elements for **TEN YEARS** from date of purchase. (Applications requiring immersion in seawater require special order black nylon luminaires.)

2) PROJECTOR WARRANTY: Structural and optical components of each NoUVIR COLD-NOSE® projector are warranted against defects in design and manufacture for **TEN YEARS** from purchase date.

3) FIBER WARRANTY: NoUVIR polymethyl methacrylate "acrylic" fibers are warranted against **yellowing or loss of transmission** for **TEN YEARS** when used with a NoUVIR COLD-NOSE® projector. (Never abuse any fiber by heating it, bending it tighter than a 6" radius or using adhesives that attack the fiber.)

4) POWER SUPPLY WARRANTY: NoUVIR power supplies are warranted against defects in design and manufacture for **ONE YEAR** from date of purchase. NoUVIR reserves the right, to repair or replace any failed unit sent prepaid to NoUVIR. The replacement power supply will be returned, prepaid, at no cost.

5) DRAWER WARRANTY: If a drawer fails within **ONE YEAR** (other than lamp burnout) a telephone call to NoUVIR will bring a replacement by overnight delivery. If the failed drawer is then returned to NoUVIR within 30 days, there will be no charge for the replacement.

If a drawer fails after one year, a new drawer (or factory rebuilt drawer with all new electrical components) may be ordered by fax or with a hard copy of a formal purchase order, and will be shipped immediately. If the failed drawer is returned within 30 days, the customer will receive a credit for the exchange. The total cost of a rebuilt drawer assembly with credit for return of the old drawer is at a dramatically reduced price plus shipping costs.

Drawer life of many years may be expected in normal operation, but fan or lampholder failures may occur under severe line voltage fluctuations, excess line voltage, excess heat due to inadequate ventilation or excess dirt from failure to clean the fan when the lamp is replaced. Be certain all projectors are correctly ventilated. NEVER USE UNDER-SIZED VENTS. Follow lamp replacement instructions and clean the dust from the fan blades with a very soft brush.

Failure to provide adequate ventilation for projectors will cause premature lamp failure, may damage the fan and wiring and invalidate the warranty. At least 45 sq.in. open inlet area and 45 sq.in. open outlet area are required. Use two NoUVIR "VENT" grilles or equivalents.

NOTICE: This warranty applies only to hardware manufactured by NoUVIR, identified by its trademark, tradename or logo on the units, and does not apply to products made by any other manufacturer. This warranty does not apply if the product has been damaged by accident, abuse, misuse or any misapplication, has been modified, taken apart, tampered with or if the serial number and/or patent information has been removed or defaced. All warranties, including implied warranties of merchantability and fitness for a particular purpose, are limited in duration to the times specified above from the date of shipment by NoUVIR. The warranty and remedies above are exclusive and in lieu of all others, oral or written, express or implied. No agent, representative or employee is authorized to make any modification, extension, or addition to this warranty. Some states vary in the rights given by warranties. The above limitations and warranty period may not apply to some customers. International customers need to check with their distributor for the warranty of each country. Please note the ventilation specifications in the installation and instruction manual.

NoUVIR IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING DAMAGE TO OR REPLACEMENT OF ANY OBJECT(S) OR PROPERTY, RESTORATIONS OR REPAIRS, LOST PROFITS, LOST DONATIONS, DOWNTIME OR GOODWILL. THE CUSTOMER ASSUMES ALL RESPONSIBILITY FOR ALL OBJECTS, ARTWORK, ANTIQUES, RARE ITEMS, PAPERS, FABRICS, COLLECTIBLES, AND ANY OTHER ITEMS, VALUABLE, CONCEIVED, OR IMPLIED AS VALUABLE; AND IS RESPONSIBLE FOR WORKING WITH AND DISPLAYING THEM.